

# **MICHIGAN MUSEUMS ASSOCIATION 2011 ANNUAL CONFERENCE**

**October 16-18 – Harbor Springs**  
A Glimpse of the Past, Ideas for the Future

## **Preliminary Conference Program**



**Date: August 4, 2011**

## From the Program Chair ...

Dear friends and colleagues,

We are very excited to welcome the Michigan Museums Association community to Northern Michigan and Harbor Springs. Last year, the MMA Board spent a lot of time discussing possible locations for the 2011 conference. We talked about possibly having a retreat-like conference, tucked in some beautiful place where participants could get away from the everyday business of our work. We also talked about having the conference in a location that was at the center of exciting and inspiring things happening in the museum and cultural world. As you can imagine, this conversation was difficult to resolve.

As I drove home from that meeting, I realized that I knew of a place that was both: Harbor Springs. This little town is tucked away on the shore of Lake Michigan. The downtown is delightful and it is surrounded by beautiful forests and awesome vistas. It is definitely off the beaten path and a northern haven and has been for hundreds of years.

At the same time, there are a lot of exciting things happening in this part of the world. Emmet County has led efforts to solidify residents' appreciation for and understanding of place, the Northern Michigan History Consortium connects members to each other and resources, and the Harbor Springs History Museum is fantastic. Add to that the regional leadership of The Little Traverse Bay Bands of Odawa Indians, Mackinac State Historic Parks, Crooked Tree Arts Council and Little Traverse Conservancy -- and you find a place that is full of people with enthusiasm for their work and great ideas.

Even the name reflects the two opportunities it provides: refuge and source -- Harbor Springs. We hope you enjoy journeying to a place that is out of the way and gives you a break while at the same time being the catalyst for new directions and opportunities to come. We are happy to have you join us in Harbor Springs to get a glimpse of the past and ideas for the future.

Fondly,

Lisa Craig Brisson

MMA Vice President for Programs

## From the Executive Director ...

For all the work that our Annual Conference involves, the opportunity to meet museum folks from all around the state remains one of the best parts of my job.

This year, we've got a great slate of sessions, some dynamic speakers and a welcoming community in Harbor Springs.

MMA has been providing learning and networking opportunities to Michigan's museum community for nearly 60 years. In these challenging times, the role of MMA is more important than ever: maintaining a strong presence and source of information for those who work in museums, zoos, historic houses, science centers, botanical gardens, art museums, etc.

I hope you can join us in Harbor Springs this year for an opportunity to learn, connect and inspire.

Susan M. Steele

Executive Director

## 2011 Conference Local Host Committee

Mary Cummings, Harbor Springs Area Historical Society

Eric Hemenway, Little Traverse Bands of Odawa Indians

Katie Cederholm Mallory, Mackinac State Historic Parks

Sandy Planisek, Mackinaw Area Historical Society and Heritage Village

Lisa Craig Brisson, Michigan Museums Association Board of Directors

## 2011 Programs Committee

Lisa Craig Brisson\*, Vice President of Programs for MMA, Independent Museum/History Educator;  
Steve Arseneau\*, Director, The Museum at Southwestern Michigan College; Lorraine Austin\*,  
Communications and New Media Coordinator, Discover Kalamazoo; Micaela Balzer, Education Director,  
Impression5; Diana Bolander, Curator of Education, Dennis Museum Center, Northern Michigan College;  
Katie Cederholm Mallory, Curator of Education, Mackinac State Historic Parks; Claire Johnston\*,  
Curator/Education Coordinator, Historic Charlton Park; Henry Matthews\*, Director of Galleries and  
Collections, Grand Valley State University; Ellen Sprouls, Curator of Education, Galleries and Collections,  
Grand Valley State University, 2012 Conference Committee Chair; Jeff Taylor, Director, American Museum of  
Magic; Dan Truckey\*, Director/Curator, Beaumier Heritage Center, Northern Michigan University; Sarah  
Waters\*, Visitor Experience Coordinator, Great Lakes Maritime Heritage Center, Thunder Bay National Marine  
Sanctuary; Katie Wittenauer, Communications Manager Impression 5

\*Denotes MMA Board Member

# City of Harbor Springs

160 Zoll Street \* Post Office Box 678  
Harbor Springs, Michigan 49740-0678  
Phone: (231)526-2104 Fax: (231)526-6865

Thomas C. Richards, City Manager  
Ronald B. McRae, Clerk/Comptroller/Treasurer  
Dan Branson, Chief of Police  
Michael C. Johnson Harbormaster

Al Dika, Mayor  
Cecelia Johnston, Council Member  
Alan Hegedus, Council Member  
Frederick Holdorff, Council Member  
Pringle Pfeifer, Mayor Pro-tem

July, 2011

Dear MMA Conference Participants:

Harbor Springs welcomes you!

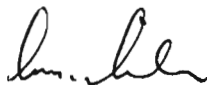
On behalf of the City of Harbor Springs, I welcome you to our jewel on the shores of Lake Michigan. Harbor Springs has long been a resort destination and has welcomed seasonal residents, tourists and visitors from all over the United States and beyond. We are pleased to roll out our welcome mat to you, Michigan Museums Association members.

Our town's history as a resort destination began in the 1870s as the area opened to white settlement. Prior to that time, our area was home to a large settlement of Odawa (Ottawa) Indians and today their culture continues to be revived and thrives through the work of the Little Traverse Bay Bands of Odawa Indians. As the Odawa people had used the waters of Lake Michigan and our protected harbor in Little Traverse Bay for transportation and trading, the founders of the resorts took advantage of these natural resources for recreation and health. By the 1880s, resorts such as Harbor Point, Roaring Brook and Wequetonsing had formed around Little Traverse Bay, one of the deepest natural harbors on the Great Lakes.

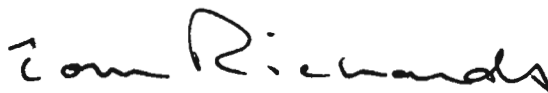
Today, the City of Harbor Springs prides itself on protecting these natural resources which include preserved open space along the city's waterfront, public beaches and a public boat launch. To complement our natural resources, our area also boasts wonderful historical and cultural resources that rival those of a city ten times our size. In our downtown, you will find clothing shops, sporting goods, bicycle and kayak rentals, galleries and casual and fine dining. From the Lake Michigan shoreline to the bluff vistas, you will find small town charm like no other.

We welcome you to discover this natural beauty and charm that has continued to draw visitors over the last 130 years. Best wishes for a wonderful conference and a pleasant experience in Harbor Springs.

Sincerely,



Mayor Al Dika



City Manager Tom Richards

## Presenting Sponsor

### Central Michigan University

The Museum Studies Minor at Central Michigan University offers a balanced interdisciplinary program of coursework designed to prepare students for advanced educational opportunities or entry level positions in a museum or associated organizations. Courses and hands-on learning opportunities provide both academic grounding and practical experience in exhibits, collections management, educational programming, and museum administration. The interdisciplinary program is supported by complimentary courses of major study in Public History, Anthropology, Biology, Geology, Earth Science, Art, Teacher Education, Geography, Recreation, and Business that provide maximum flexibility to meet student career goals. The Museum Studies Minor is part of Central Michigan University's College of Humanities and Social and Behavioral Sciences.



For further information, contact Dr. Jay Martin, Director, CMU Museum Studies Program at [marti6jc@cmich.edu](mailto:marti6jc@cmich.edu) or (989) 774-7165.

## Quest for Excellence Awards

Our Quest for Excellence Awards are renewed and reinvigorated! MMA knows there are many museum professionals who deserve recognition for their hard work. Please consider nominating a worthwhile individual for one of these awards, which will be presented at the conference. Criteria for the awards, and a streamlined application process, is viewable on our Web site at [www.michiganmuseums.org/2011\\_conference](http://www.michiganmuseums.org/2011_conference). **Nominations are due September 8 via email to [nbryk@umich.edu](mailto:nbryk@umich.edu).**

### *Volunteer of the Year*

Thank those volunteers who always show up and do what's needed

### *The Peninsulas Prize*

Honoring long and distinguished service by an individual to a single institution

### *Unsung Hero Award*

Kudos to those staff members "behind the scenes" who make things happen--quietly  
(Will be given twice)

### *The Most Awesome New Experience Award*

Nominate your institution's newest program, exhibit or special event (that has opened or occurred on or after August 1, 2010) that your visitors love!

## Boyne Highlands

Sophistication and refinement in a casual atmosphere, Boyne Highlands is located in Harbor Springs, just minutes from the pleasant all-season towns of Petoskey and Charlevoix. Guests may choose from many on-site recreational diversions, which include four championship golf courses, tennis courts, hiking and biking trails, health and fitness centers and outdoor pools and hot tubs. You can also enjoy extracurricular activities such as charter fishing in Lake Michigan, horseback riding in the countryside and hayrides along scenic routes showcasing the splendor of Northern Michigan.

Room rates are \$99 or \$109 per night.

You must use the form at the back of this brochure to register at Boyne Highlands. **You CANNOT register online or by phone.**



## Conference At A Glance

### Sunday, October 16

#### Time

1:00 p.m. to 5:00 p.m.

1:00 p.m. to 3:00 p.m.

3:30 p.m. to 6:00 p.m.

6:00 p.m. to 9:00 p.m.

#### Event

Pre-conference sessions, workshops and tours

Board Meeting  
Boyne Highlands

Registration Opens  
Boyne Highlands

Dinner and Program  
Little Traverse Bay Bands of Odawa Indians Government Center

### Monday, October 17

#### Time

8:00 a.m. to 9:00 a.m.

9:00 a.m. to 10:30 a.m.

10:30 a.m. to 11:00 a.m.

11:00 a.m. to 12:15 p.m.

12:15 p.m. to 1:45 p.m.

1:45 p.m. to 3:00 p.m.

3:00 p.m. to 3:30 p.m.

3:30 p.m. to 4:45 p.m.

6:00 p.m. to 9:00 p.m.

#### Event

Continental Breakfast and Registration  
Conference Central Open  
Boyne Highlands

Keynote Address

Break

Concurrent Sessions

Lunch – Michigan Museum Master Challenge

Concurrent Sessions

Break

Concurrent Roundtables

Traveling Reception and Dinner/Downtown Harbor Springs  
Harbor Springs History Museum, Andrew J. Blackbird Museum,  
Ephraim Shay House and Holy Childhood Parish Hall

Tuesday, October 18

Time

8:00 a.m. to 9:00 a.m.

Event

Continental Breakfast and Registration  
Conference Central Open  
Boyne Highlands

9:00 a.m. to 10:15 a.m.

Concurrent Sessions

10:15 a.m. to 10:45 a.m.

Break/Silent Auction Ends

10:45 a.m. to 12 Noon

Concurrent Sessions

Noon to 1:00 p.m.

Annual Meeting and Luncheon  
Conference Central Closes

1:00 p.m. to 5:00 p.m.

Post-conference sessions, workshops and tours

**Would you like to donate to our Silent Auction?**

Each year, the Michigan Museums Association holds a Silent Auction at the Annual Conference. The Silent Auction proceeds are used to help fund MMA programs throughout the year.

Do you have an item you'd like to donate? Is there something from your gift shop that you can't get anywhere else? Is there a service you can donate? The more the merrier! We'll thank all of our Silent Auction donors in the final Conference Program distributed to all attendees.

Please contact Claire Johnston, MMA Board Member and Chair of this year's Silent Auction at [Claire L Johnston@yahoo.com](mailto:Claire_L_Johnston@yahoo.com) or at (616) 516-2828 for more information and to donate.



## Detailed Schedule

### Sunday, October 16

#### Pre-Conference Tours

##### ***S1 – Explore the Shore, 1:00 p.m. to 4:00 p.m.***

We will take in the stunning scenery of the Emmet County shoreline while traveling back in time to explore centuries of history along this hallowed shore. During this driving tour by private shuttle bus, we will follow the famous shoreline drive known as the Tunnel of Trees and explore areas near Cecil Bay, Sturgeon Bay, Cross Village and Good Hart. We will make stops at significant Anishnaabek locales along the way. The tour will begin from Boyne Highlands and run approximately 2-3 hours. Seating is limited.

**Cost: \$25 per person**

##### ***S2 – An Afternoon On The Farm, 1:00 p.m. to 5:00 p.m.***

Pond Hill Farm is a family owned and operated farm located 5 miles north of downtown Harbor Springs. In addition to raising pesticide- and herbicide-free produce, hormone- and antibiotic-free organically raised beef, pork, and lamb, and organic dairy products, Pond Hill also sells successful lines of canned goods, natural handmade soaps, and other natural and organic items. They host a variety of activities on site and just opened a wine tasting room. Participants will have a chance to visit and feed the animals, watch the squash rocket, take a hay ride, visit the trout farm and have refreshments at the Garden Café. Transportation to the Farm is by private vehicle.

**Cost: \$25 per person**



#### Pre-Conference Workshop

##### **S3 -- Board Health**

Liz Ahrens, Crooked Tree Arts Council

Time and description TBD

**Cost: \$25 per person**

#### MMA Board Meeting

1:00 p.m. to 3:00 p.m.

MMA will hold its regular board meeting at Boyne Highlands

#### Registration

3:30 p.m. to 6:00 p.m.

Check in to the hotel and pick up your registration materials.

## **EVENING EVENT**

6:00 p.m. to 9:00 p.m.

**Dinner and Program**

**Little Traverse Bay Bands of Odawa Indians Government Center**

(Description to come!)

## **Monday, October 17**

8:00 a.m. to 9:00 a.m.

**Registration and Continental Breakfast – Boyne Highlands**

Enjoy a light breakfast and mingle with colleagues as you get ready for two days of thought-provoking sessions.

8:00 a.m. to 5:00 p.m.

**Conference Central**

This area will be open throughout the day with fresh beverage service. At the same time, browse our fabulous collection of items in the Silent Auction and meet and greet with vendors!

## **KEYNOTE ADDRESS**

9:00 a.m. to 10:30 a.m.

**Michael Federspiel**

Our keynote speaker is Michael Federspiel. He is an expert in teaching history, with 18 years teaching middle and senior high school students and 16 years as a K-12 social studies administrator and curriculum specialist. Federspiel is also the author of *Picturing Hemingway's Michigan*, a look at how Ernest Hemingway was shaped by his time in northern Michigan. The book was on the 2011 Michigan Notable Books list.

## **11:00 a.m. SESSIONS**

### **Session A: Museum Education – In and Out of the Box**

Museum educators from a variety of institutions will present about successful traditional and non-traditional programs at their intuitions and facilitate a discussion about developing successful programs across museum genres.

*Presenters: Diana Bolander, Dennon Museum Center; Ann Earl, Air Zoo; Katie Cederholm Mallory, Mackinac State Historic Parks*

### **Session B: Considering Change**

Sometimes change happens with purpose, and sometimes it is thrust upon us. This session will focus on managing and preparing for opportunities that will decidedly bring about change.

*Presenters: Drew Matuszak, Presque Isle Township Museum Society; Steve Germann, Germann and Associates*

### **Session C: The Local Difference – Growing Grassroots Organizations in Emmet County**

During this panel discussion, you will get a taste of the local difference as a variety of staff and volunteers from cultural institutions throughout Emmet County discuss their organizations. We will examine our grassroots origins, share our successes and “learning experiences” and talk about current collaborative efforts.

*Presenters: Mary Cummings, Harbor Springs Area Historical Society; Eric Hemenway, Little Traverse Bay Bands of Odawa Indians; Sandy Planisek, Mackinaw Area Historical Society and Heritage Village*

## **LUNCHEON EVENT**

12:15 p.m. to 1:45 p.m.

Boyne Highlands

Michigan Museum Master Challenge

Join with your lunch mates to determine who knows the most about Michigan museums to achieve the title of “Michigan Museum Master.” The winning table will receive the satisfaction of knowing that they know a lot about Michigan museums and fabulous prizes!

## **1:45 p.m. SESSIONS**

### **Session A: Student Papers**

Michigan has a number of museum studies degree and certificate programs. Student papers selected for presentation explore a wide range of topics. Those students chosen to present are also matched with a mentor for the conference.

*Facilitator: Jay Martin, Director, CMU Museum of Cultural and Natural History*

### **Session B: Finding a New Home – The Art of Deaccessioning**

Most museums have artifacts that don’t belong in the collection, but deaccessioning can be intimidating. This session will answer many of the questions you may have about the deaccession process: what to deaccession, how to dispose of items, and what legal issues should be considered. The panel will provide helpful tips from their experiences with the process, including a five-year “Collections Evaluation Initiative” undertaken by The Henry Ford and a large repatriation to a foreign government by a small museum.

*Presenters: Steve Arseneau, Museum at Southwestern Michigan College; Nancy Bryk, Eastern Michigan University Historic Preservation Program; Lisa Korzetz, The Henry Ford*

### **Session C: Learning the Hard Way**

Gain insight into the value of good policies and best practices by learning from cautionary trial-by-fire tales as told by museum professionals. Share in the lessons they learned about the root causes of select preventable

disasters. The session will address serious situations with a bit of humor with the goal of motivating the audience to positive action. Attendees will also have the opportunity to share their stories!

*Presenters: Timothy J. Chester, Principal, Timothy J. Chester & Associates, LLC; Maud Lyon, Cultural Alliance of Southeastern Michigan; Claire Johnston, Historic Charlton Park*

## 3:30 p.m. ROUNDTABLES

Break into small groups for focused discussions in different aspects of museums including those listed below with facilitators. Additional topics will be chosen at the conference.

<u>Topic</u>	<u>Led By</u>
Museum Education	Sarah Waters, Great Lakes Maritime Heritage Center
Visitor Experiences Academy	Jennifer Wild Czajkowski, Detroit Institute of Arts
Museum Studies Programs	Dan Kroupa, University of Detroit, Mercy
Exhibits	Larry Hutchinson, Hutchinson Studios, LLC
Collections Management	Angela Riedel, Central Michigan University
Director's Roundtable	Jim Bridenstine, Kalamazoo Institute of Arts
Career Strategies	Gene Jenneman, Dennon Museum Center

## EVENING EVENT

6:00 p.m. to 9:00 p.m.

### Traveling Reception and Dinner

Join us as we tour between the Harbor Springs History Museum, the Blackbird Museum and the Ephraim Shay House and get exclusive behind-the-scenes access to some of Harbor Spring's cultural gems.

Then we'll have a fabulous dinner at the Holy Childhood Church and Hall, where we'll recognize and celebrate our Quest for Excellence Award winners.



## Tuesday, October 18

8:00 a.m. to 9:00 a.m.

Registration and Continental Breakfast – Boyne Highlands

Enjoy a light breakfast and mingle with colleagues as you get ready for final day of sessions, workshops and tours.

8:00 a.m. to 1:00 p.m.

Conference Central

Conference Central will be open throughout the day with fresh beverage service. Our Silent Auction wraps up at 10:45 a.m. so be sure to pay for and pick up the items you've won! You must be present to pay for and pick up your items. If you are not present, item will go to the next highest bidder.

### **9:00 a.m. SESSIONS**

#### **Session A: In the Beginning...Reflections on Northern Kentucky's Creation Museum**

In 2007 the Creation Museum opened in suburban Cincinnati. The 70,000-square-foot museum tells the biblical story of Genesis in a \$27 million facility that has drawn record audience numbers since its opening while generating controversy within the museum community. Critics have challenged the museum's faith-based "scientific" conclusions, the predilection to proselytize as opposed to educate, and asked whether, in fact, the organization is a legitimate museum or merely an extension of a conservative Christian ministry. Controversies notwithstanding, the museum has proven to be a popular and financial success: in the short time they have been open, the Creation Museum's attendance figures have surpassed those of all other Cincinnati museums combined. This presentation, based on a recent visit to the museum, will consider the structure of the narrative presented by the museum as well as the strategies used to interpret the story of Genesis.

*Presenters: Ray Silverman and Brad Taylor, University of Michigan Museum Studies Program*

#### **Session B: Volunteers**

Volunteers and docents are an integral part of the museum world. They bring with them unbridled passion for our missions, a wealth of unique life experiences, and a willingness to work endless hours for little more than our gratitude. But the care and nurturing of these valued individuals is by no means an easy task. Join this panel of museum professionals as they discuss topics of interest to all those who have worked with unpaid staff. Topics include how we can bring young people into the volunteer mix (teens and even younger), examining your organization's volunteer culture to create an environment of inclusion, motivation and inspiration, and volunteer "tears" – what to do when staff reorganization means YOU are now responsible for the volunteer program.

*Facilitated by Lorraine Austin, Discover Kalamazoo; Presenters: Nancy Buchanan, Tri-Cities Historical Museum; Diana Bolander, Dennis Museum Center; Christine Witulski, Besser Museum*

### **Session C: Online Collections of the 21<sup>st</sup> Century**

Over the past decade, museums, galleries, and archives have all witnessed an increasing demand for accessibility from our communities. In attempt to meet these demands we often first turn to online collections. With the numerous options now available and the advent of Web 2.0 the path becomes less clear and often results in an ineffective presence. This session aims to provide some answers through shared experiences and addresses the question of “what’s next?” Nathan Kemler of Grand Valley State University Art Gallery will discuss their use of an open-source system (Collective Access) and their attempts to facilitate participatory information sharing, create user-centered designs, and use interoperability.

*Presenter: Nathan Kemler, Grand Valley State University Art Gallery*

## **10:45 a.m. SESSIONS**

### **Session A: A Little Traverse Conservancy – Secrets of Their Success**

The Little Traverse Conservancy was created in 1972 and has evolved to become one of the most established and effective regional land trusts in the country. From a small group of dedicated volunteers, the organization has now grown to a full-time professional staff and more than 150 volunteers. The Conservancy is a broad coalition of individuals, families, and businesses who agree that the acquisition and protection of natural land is important if we are to retain the quality of life which makes northern Michigan so attractive. Members of the staff will discuss some of the success and strategies which make them one of the strongest non-profits in the region.

*Presenter: Alison Berry, Little Traverse Conservancy*

### **Session B: Open**

In our fast-changing world, conferences that are arranged six months or longer ahead of time often leave out important topics or issues. This space will be filled by a session focusing on a timely subject.

### **Session C: Handheld Technology**

More and more museum visitors are bringing mobile technology into museums. This session will discuss some methods from the spectrum of hand-held technology options, including cell phone tours, mobile apps, and QR codes.

*Presenters: Shawn McDonald, Central Michigan University; Thomas Dunne, OnCell*

## **LUNCHEON EVENT**

12 Noon to 1:00 p.m.

### **Annual Meeting and Luncheon Boyne Highlands**

Join your colleagues as we attend to official MMA business, including the election of new board members and the announcement for the 2012 Conference. We hope you’ll take the time to exercise your MMA vote and use your voice to shape the future of the organization.

## Post-Conference Tours

### **T1 – Tour the Tip, 1:00 p.m. to 5:00 p.m.**

The tip of the “mitt” of Michigan, that is. Visit four fabulous sites in the tip of the mitten: Mackinaw City, including the Old Mackinac Point Lighthouse; McGulpin Point Lighthouse; Mackinaw Heritage Village; and Colonial Michilimackinac. Find treasures of Michigan’s heritage through archaeological artifacts, original and restored structures, and meet a few of the characters of the past along the way. Refreshments are provided and each participant will receive background information about the sites.

Transportation is on your own:

- 1:00 p.m. – Leave Boyne after the Conference concludes
- 2:00 p.m. – Meet at Old Mackinac Point Lighthouse for a tour
- 2:40 p.m. – McGulpin Point Lighthouse and tour
- 3:20 p.m. – Mackinaw Heritage Village and tour
- 4:00- 4:15 p.m. -- Colonial Michilimackinac and tour
- 5:00 p.m. – End tour

**Cost: \$25 per person**

### **T2 – Walking Tour of Bay View, 1:00 p.m. to 3:00 p.m.**

The tour will be led by Mary Jane Doerr, author of *Bay View, An American Idea*. A National Historic Landmark, Bay View was established in 1875 as a Methodist camp meeting. Ten years later, a cultural Chautauqua assembly was instituted which stills thrives today with some 9 weeks of concerts, lectures, theatre, and special events. Bay View is home to 450 Victorian cottages. In keeping with other conference presentations, Mary Jane’s tour will include Ernest Hemingway’s community ties and places he visited, the “Custer” cottage where the family came after the Battle of the Little Bighorn, the Irma Rombauer (The Joy of Cooking) cottage, the Florence Cottage where William Jennings Bryan stayed, Evelyn Hall where activities of the women’s movement took place, and community buildings where Bay View operated the only college classes in Northern Michigan and now house the oldest U.S. music festival, The Bay View Music Festival. The tour will conclude with refreshments at the historic Terrace Inn.

**Cost: \$25 per person**

## Post-Conference Workshop

### **T3 – NAGPRA Workshop, 1:00 p.m. to 4:00 p.m.**

Boyne Highlands

The North America Graves Protection and Repatriation Act is a federal law passed in 1990 that provides a process for museums and federal agencies to return certain Native American cultural items -- human remains, funerary objects, sacred objects, or objects of cultural patrimony -- to lineal descendants and culturally affiliated Indian tribes and Native Hawaiian organizations. Eric Hemenway, Research and Repatriation Assistant for Little Traverse Bay Bands of Odowa Indians, has worked with a number of museums and cultural



institutions in the repatriation process. Eric will explain the purpose and process of NAGPRA and work with participants on issues related to their organizations.

**Cost: \$25 per person**



## IMPORTANT REGISTRATION INFORMATION

### **Registration**

The best way to register is to go online to [www.michiganmuseums.org/2011\\_conference](http://www.michiganmuseums.org/2011_conference). If you are a member, you must log in to your account before you register to get the member rate. If you need help accessing your account, please contact Executive Director Susan M. Steele at [sstele@michiganmuseums.org](mailto:sstele@michiganmuseums.org) or at 313-334-7643.

When registering online, you can pay by credit card (Visa, MasterCard or Discover) or by check. To pay by check, choose the Manual mode for payment type. The system will register your information and then you will be able to print an invoice for the registration amount. Send in the invoice with your payment to ensure proper credit.

You may also choose to register using the form on the next page. You can mail the form to the Michigan Museums Association at PO Box 2757, Dearborn, Michigan, 48123, or fax to 313-908-5408.

Whether you register online or via mail or fax, an email address is required. This is our primary method of contacting you about the conference details.

### **Institutional Members**

If you are an institutional member, remember that you get the following discounts on registration:

Level I – 1 staff at member rate	Level II – 2 staff at member rate
Level III – 3 staff at member rate	Level IV – 3 staff at member rate
Level 5 – 4 staff at member rate	Level VI – 4 staff at member rate
Level VII – 5 staff at member rate	

To register multiple people at the same time, please contact us directly.

### **Presenters**

All conference presenters are expected to register for at least the day of their presentation.

### **Refunds**

A full refund will be given if requested in writing on or before October 1, 2010. After October 1, refunds may be requested but will be decided on a case-by-case basis by MMA.

**MICHIGAN MUSEUMS ASSOCIATION  
2011 CONFERENCE REGISTRATION FORM**

**CONTACT INFORMATION**

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Institution: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State \_\_\_\_\_ ZIP: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Email Address: (required) \_\_\_\_\_

**REGISTRATION**

Full Conference Registration -- Includes Sunday dinner event; all sessions, meals and events on Monday; all sessions, breakfast and lunch on Tuesday.

	Member	Non-Member	Volunteer/Student
Early Bird (on or before Sept. 1, 2011)	<input type="checkbox"/> \$145	<input type="checkbox"/> \$170	<input type="checkbox"/> \$125
Full (after Sept. 1, 2011)	<input type="checkbox"/> \$165	<input type="checkbox"/> \$190	<input type="checkbox"/> \$145

Monday Only – Includes breakfast, lunch, all sessions and dinner events --  \$100

Tuesday Only – Includes breakfast, lunch and sessions --  \$75

Pre- and Post-Conference Workshops and Tours (prices same for members and non-members)

S1 – Explore the Shore (\$25)     S2 – An Afternoon on the Farm (\$25)     S3 – Board Health (\$25)  
 T1 – Tour The Tip (\$25)     T2 – Walking Tour of Bay View (\$25)     T3 – NAGPRA (\$25)

**PAYMENT INFORMATION**

TOTAL ENCLOSED \$ \_\_\_\_\_

Check (Make check payable to Michigan Museums Association)  
 Mastercard     Visa     Discover

Name on Card (if different from above) \_\_\_\_\_

Credit Card Number \_\_\_\_\_

Security Code from Back of Card \_\_\_\_\_ Expiration Date \_\_\_\_\_

Billing Address \_\_\_\_\_

Signature (required) \_\_\_\_\_

**Mail or fax to PO Box 2757, Dearborn, Michigan, 48123  
Fax: (313) 908-5408      Phone: (313) 334-7643**



# BOYNE HIGHLANDS RESERVATION FORM

**Group Name:** Michigan Museums Association

**Dates:** October 16-18, 2011

Reservations must be made utilizing this form and be received by **September 16, 2011**. Reservation requests received after this date will be taken on a space available basis at current room rates.

When making travel arrangements, please note the check-in and check-out times are on the second page with the room descriptions.

**Accommodations:** Please indicate your 1<sup>st</sup> and 2<sup>nd</sup> lodging preference below. If room type requested is not available, the next available room type and rate will be confirmed. **We cannot guarantee specific rooms/units.**

**To better serve all of our guests, reservations cannot be accepted by phone or on-line.**

<b>ACCOMMODATIONS</b>		
<b>ROOM TYPE</b>	<b>ROOM RATES</b>	<b>INDICATE 1<sup>ST</sup> &amp; 2<sup>ND</sup> CHOICE</b>
Main Lodge - Deluxe	\$99.00	
Main Lodge - Suite	\$109.00	
Heather Highlands - Inverness	\$102.00	
Heather Highlands - Inverness Deluxe	\$115.00	
Heather Highlands - Pleasantview Suite	\$122.00	

Rates are based on the European Plan which includes lodging only. Rates are per room per night.

Rates and a 7% Resort Services Fee are subject to a 6% Michigan State Sales and Use Tax. Rates are also subject to a 2% Local Lodging Assessment.

Boyne Highlands Resort has a two-night minimum on weekends (Friday and Saturday night).

Boyne Highlands is a smoke free facility.

**Tax exempt individuals:** Please present the state tax exempt form 3372 at check out. Indicate your method of deposit below. Personal funds are not exempt from state tax or local assessments.

- Company check is enclosed with this registration form.
- Please use my personal credit card to guarantee the reservation. A check will be mailed from the company or presented upon arrival.

**Deposits:** A deposit equal to the first night's lodging is required with each reservation. Please make check or money order payable to Boyne USA Resorts or include a credit card number. The card will be charged upon receipt of form. Do not send cash.

**Cancellation Policy:** Cancellation and changes affecting arrival/ departure dates must be made 7 days prior to arrival date in order to receive refund of deposit, less a \$10.00 administrative fee.

### Please mail or fax to:

BOYNE  
 Central Reservations Department  
 P.O. Box 19  
 Boyne Falls, MI 49713  
 Fax: (231)549-6844  
 Phone: 1-800-GO-BOYNE

**GROUP RESERVATIONS CANNOT BE ACCEPTED OVER THE PHONE**

*PLEASE PRINT*

ARRIVAL DAY/DATE: \_\_\_\_\_

DEPARTURE DAY/DATE: \_\_\_\_\_

SHARE WITH: \_\_\_\_\_

NUMBER IN PARTY: \_\_\_\_\_

NUMBER OF ADULTS IN PARTY: \_\_\_\_\_

AGES OF CHILDREN 18 & UNDER: \_\_\_\_\_

NAME: \_\_\_\_\_

COMPANY: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE / BUSINESS: \_\_\_\_\_

PHONE / HOME: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_

BOYNE REWARDS #: \_\_\_\_\_

SPECIAL REQUESTS \*: \_\_\_\_\_

*\*BOYNE does its best to accommodate requests, but cannot guarantee them.*

### PAYMENT METHOD

CHECK ENCLOSED \$ \_\_\_\_\_

American Express  Visa  MasterCard  Diners Club  Discover

CREDIT CARD # \_\_\_\_\_ Expiration Date \_\_\_\_\_

SIGNATURE: \_\_\_\_\_ Security Code \_\_\_\_\_

*All reservations must be guaranteed by check or credit card deposit.*

*Checks/money orders should be equivalent to one nights' stay, payable to Boyne USA Resorts.*

*Credit card imprint is required at check-in for all guests.*

*Please provide tax exempt form at check out.*



600 Highlands Drive, Harbor Springs, MI 49740

## **BOYNE HIGHLANDS ROOM DESCRIPTIONS**

### **Main Lodge**

King, Queen/Twin or Double/double rooms. The Main Lodge observe a 5:00pm check-in and 1:00pm check-out. Maximum of two people.

### **Main Lodge - European Suite**

One king bed, sofa sleeper or two twins, table/chairs and mini-fridge. The Main Lodge observe a 5:00pm check-in and 1:00pm check-out. Maximum of two people.

### **Inverness Standard**

Two queen beds, wet bar with refrigerator/microwave and one bathroom. The Heather Highlands Inn observe a 6:00pm check-in and 1:00pm check-out. Maximum of two people.

### **Inverness Deluxe**

Efficiency hotel room with one king murphy bed and one sleeper sofa in living area, gas fireplace, kitchenette and one bathroom. The Heather Highlands Inn observe a 6:00pm check-in and 1:00pm check-out. Maximum of two people.

### **Pleasant View Suite**

One bedroom condo with one queen bed in the bedroom, one murphy bed and one queen sleeper sofa in the living area, gas fireplace, kitchenette and one bathroom. The Heather Highlands Inn observe a 6:00pm check-in and 1:00pm check-out. Maximum of six people.